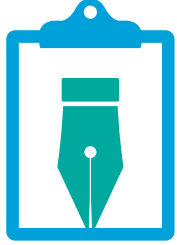


Report Card: Process

Sony Pictures Networks India & Naandi Community Water Services - Phase I

These results are basis a one to one administered questionnaire by Social Work interns on a Likert scale of 1 to 10 measured for satisfaction as part of their Project Completion



95%

Is how we scored in

- MoU Signing with full understanding
- As Free Prior Informed Consent
- With explaining of hard words



95%

Is how we scored in

- They feel their opinion and suggestions are heard
- Acknowledged and valued



95%

Is how we scored in

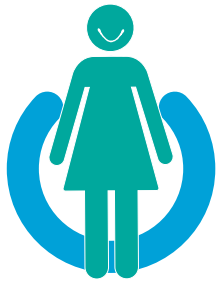
- Upkeep of Fresh, Clean and Hygienic Plant



95%

Is how we scored in

- Sharing relevant information on water and sanitation



94%

Is how we scored in

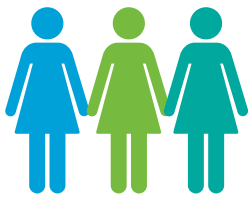
- Our staff being inclusive, polite and professional without any prejudice



94%

Is how we scored in

- In the water delivery being by and large uninterrupted and available 24/7



94%

Is how we scored in

- The Gram Sabha where the decision for iPure being made was inclusive with representations from every strata



93%

Is how we scored in

- The Panchayat feeling the structure is built with the best possible civil materials and machinery



93%

Is how we scored in

- The Panchayat believing that iPure ater will cure them from existing health issues and will keep them away from potential heath issues



93%

Is how we scored in

- The satisfaction levels for giving free water to Schools and Anganwadis in the village



92%

Is how we scored in

- The Panchayat believing that the user fee levied is appropriate



91%

Is how we scored in

- Panchayats believing that if there are any repairs, it was solved with immediate effect

(Duly signed forms can be shared on request)